

Cisco 829 Industrial Integrated Services Routers

Cisco® 829 Industrial Integrated Services Routers are ruggedized integrated services routers designed for deployment in harsh industrial environments. The 829 Industrial Integrated Services Routers have a compact form factor, integrated 9-32 VDC power input, and multimode 3G and 4G LTE wireless WAN and IEEE 802.11a/b/g/n WLAN connections. With it, you can rapidly deploy a wide variety of Internet of Things (IoT) solutions, including fleet management, mass transit, and remote asset monitoring. The 829 routers are designed to withstand hostile environments including shock, vibration, dust, humidity, and water sprayed from all directions, as well as a wide temperature range (-40°C to +60°C and type-tested at +85°C for 16 hours). The 829 brings together enterprise-grade wireline-like services such as quality of service (QoS), Cisco advanced VPN technologies (DMVPN, Flex VPN and GETVPN) and multi-VRF for WAN, highly secure data, voice, and video communications and Cisco IOx, an open, extensible environment for hosting applications at the network edge.

Figure 1. Cisco 829 Industrial Integrated Services Router with 4G LTE and Dual 802.11n a/g/n (WiFi) Radios





Product Overview

The 829 supports the latest Third-Generation Partnership Project (3GPP), Release 9, Category 3 LTE standards. The routers provide persistent, reliable LTE connectivity transparent hand-offs between LTE and 3G networks.

The following models are available:

- IR829GW-LTE-NA-AK9: Multimode Cisco LTE 2.0 for carriers operating in LTE 700 MHz (band 17), 1900 MHz (band 2 PCS), or 1700/2100 MHz (band 4 AWS) frequencies; backward-compatible with UMTS and HSPA+: 850 MHz (band 5), 900 MHz (band 8), 1900 MHz (band 2 PCS), and 1700/2100 MHz (band 4 AWS).
- IR829GW-LTE-VZ-AK9: Multimode Cisco LTE 2.0 for carriers operating in LTE 700 MHz (band 13), 1700/2100 MHz (band 4 AWS), or 1900 MHz (band 25 extended PCS) frequencies; backward-compatible with EVDO Rev A/CDMA 1x BC0, BC1, BC10.
- IR829GW-LTE-GA-EK9, IR829GW-LTE-GA-ZK9, IR829GW-LTE-GA-CK9 and IR829GW-LTE-GA-SK9: Multimode Cisco LTE 2.0 for carriers operating in LTE 800 MHz (band 20), 900 MHz (band 8), 1800 MHz (band 3), 2100 MHz (band 1), or 2600 MHz (band 7) frequencies; backward-compatible with UMTS and HSPA+: 850 MHz (band 5), 900 MHz (band 8),1900 MHz (band 2), and 2100 MHz (band 1).

The Cisco 829 Industrial Integrated Services Routers support Mobile IP delivering transparent roaming across multiple wireless networks capable of covering wide geographic areas; additionally, the 829 supports enterprise-class built-in Wireless LAN (WLAN) capability. The 829 concurrently supports both 4G LTE wireless WAN and Cisco dual-radio WLAN backhaul on the same platform. The 802.11a/b/g/n 2X3 MIMO built in the 829 creates a self-healing, self-optimizing WLAN. Moreover, with the advantage of dual radio, the integrated access point can serve as both an access point and a client to a wireless mesh network. This combined functionality provides another source for WAN diversity along with Gigabit Ethernet, serial, and cellular. The Cisco ClientLink feature of the access point improves reliability and coverage for legacy devices and dynamic frequency selection (DFS) enables radar detection and avoidance to comply with regulatory domains.

The Cisco 829 Industrial Integrated Services Routers offer a broad range of features for industrial and enterprise IoT:

- Accelerometer and gyroscope¹ monitor speed and angular momentum for automotive applications and detect tampering.
- GPS to enable real-time location tracking of remote assets.
- **Zero-touch provisioning** with network management tools, such as Cisco IoT Field Network Director and simplifying deployment of a secure network headend using the Cisco Industrial Operations Kit.
- Security services, such as firewall, VPN, which requires no additional hardware or client software. With
 these security services, fleet vehicle management and mass transit systems, for example, can intelligently
 redirect web traffic to the cloud to enforce granular security and acceptable use policies over user web
 traffic. With this solution, businesses can deploy the market-leading web security solution quickly and easily
 to protect assets from web-based threats, such as viruses, while saving bandwidth, money, and resources.
- Additional WAN options, such as Gigabit Ethernet WAN interfaces and a 4-port 10/100/1000 Ethernet
 managed switch with an optional module for Power-over-Ethernet (PoE) LAN connectivity. QoS features are
 included for optimizing voice and video applications.
- 4G LTE wireless WAN (WWAN) data services. With enhanced data rates and improved latency (30 milliseconds or less), WWAN services provide an ideal way to supplement traditional wire-line services. 4G LTE WWAN data services have theoretical data rates of 100 Mbps on the downlink and 50 Mbps on the uplink. Actual data speed depends on a service provider's network. With 4G LTE data rates, the 829 routers offer a primary WAN link capable of running comprehensive branch office services, including voice and video services. The 4G LTE WWAN data services can also be used as a cost-effective alternative in areas where broadband services are either not available or very expensive. Cisco is building on these performance milestones and adding support for wireless to our wide variety of WAN interface alternatives.
- Multiple-PDN (packet data network) feature allows the router to connect to different access point names
 (APN) enabling traffic segregation. For example, public internet traffic can be kept separate from corporate
 traffic.
- 4G LTE multiple-bearer QoS for cellular. The 829 router supports 4G LTE multiple bearers enabling
 differentiated treatment of traffic based on the QoS policies. The QoS feature depends on a service
 provider's ability to classify and enforce QoS policies and hence requires providers to launch this service in
 their networks.

¹ Hardware-ready. Software supported in a future release.

Multi-VRF. The 829s support multi-VRF feature that allows customer to configure and maintain more than
one instance of a routing and forwarding table within the same customer edge (CE) device. For service
providers, this feature enables them to support two or more Virtual Private Networks (VPNs), where the IP
addresses can overlap several VPNs.

Business Benefits and Application Examples

IoT gives the transportation industry an opportunity to connect people, improve safety, communicate more effectively, and change transportation centers into community hubs. The 829 offers the automotive industry - including commercial fleets, emergency-response and public safety vehicles, rail, and roadways - standards-based, scalable, and highly secure solutions.

Fleet Vehicles

The 829 router can withstand severe weather and environmental conditions, such as extreme temperatures, high vibrations, and shocks often encountered on buses and trains. The 829 4G LTE routers use standards-based Mobile IP features in Cisco IOS® Software to host networks in motion. Transitioning to different wireless networks is transparent to users and devices (such as laptops, smart devices, sensors and cameras), and applications maintain continuous connectivity without the manual intervention of users as WAN links change. In addition to allowing a single node or device to stay connected, the 829 4G LTE routers allow an entire mobile network or subnet to stay connected. The dual-radio WLAN on the 829 can serve as both a client and an access-point. Our products also help transit operators effectively track vehicle fleets through built-in GPS systems.

Mass Transit

Public-safety personnel can move critical video data and other sensitive information from incident commanders to field officers over a secure network, giving public safety agencies and their personnel access to real-time, multimedia data in the field. This access helps agencies increase cost efficiencies, provide better response time, and improve safety and security.

Primary Features and Benefits

Table 1 lists the features and benefits of Cisco 829 Industrial Integrated Services Routers.

Table 1. Features and Benefits

| Features | Benefits |
|----------------------------------|--|
| IoT Enablement | |
| Compact ruggedized form factor | Designed for mobile and hostile outdoor environments, such as fleet vehicle management, mass transit, and many other on-the-move IoT applications. |
| Raw socket transport and SCADA | Raw socket can be used to transport supervisory control and data acquisition (SCADA) data from remote terminal units (RTUs). This method is an alternative to the Block Serial Tunnel (BSTUN) protocol. The 829 provides DNP3 serial to DNP3/IP translation and IEC 60870 T101 to IEC 60870 T104 protocol translation to serve as a SCADA gateway to do the following: |
| | Receive data from RTUs (T101 or DNP3 serial) and relay configuration commands from the Control Center (T104 or DNP3 IP) SCADA applications. |
| | Receive configuration commands from the Control Center and relay RTU data to the Control Center. |
| | • Terminate incoming T104 DNP3 IP requests from the Control Center, when an RTU is offline. |
| Cisco IOx Application Support | Provides an open, extensible environment for hosting OS and applications at the network edge; expansion module slot to enable additional future communication technologies. |
| Cisco IOT Field Network Director | Available as the optional Cisco Industrial Operations Kit. This is a software platform that manages a multiservice network and security infrastructure for IoT applications such as transportation, smart grid, services, distribution automation and substation automation. |

| Features | Benefits | | | | |
|--|---|--|--|--|--|
| Lightweight, compact size with low-power consumption | Can be deployed in many different environments where space, heat dissipation, and low-power consumption are critical factors. | | | | |
| Increased performance to run concurrent services | Performance allows customers to take advantage of broadband network speeds while running highly secure, concurrent data, voice, video, and wireless services. | | | | |
| Enhanced security | An integrated stateful and application inspection firewall provides network perimeter security and hardware-assisted high-speed IP Security (IPsec), Triple Data Encryption Standard (3DES) and next-generation encryption protocols such as Advanced Encryption Standard (AES) and Secure Hash Algorithm (SHA) offer data privacy over the Internet. | | | | |
| | Intrusion prevention enforces security policies in a larger enterprise or service provider network. | | | | |
| Integrated WLAN access point | Integrates the Cisco 1530 802.11 a/b/g/n access point with MIMO technology for mission-critical applications. By intelligently avoiding interference, the WLAN feature offers performance protection for 802.11n networks to help ensure reliable application delivery. | | | | |
| | With dual radios, the Cisco access point can serve both as an access point and as a client to a wireless mesh network concurrently, providing another source for WAN diversity. | | | | |
| | The Cisco ClientLink feature of the access point improves reliability and coverage for legacy devices. | | | | |
| | Dynamic frequency selection (DFS) allows detecting and avoiding interference with radar signals to comply with regulatory domains. More information on the Cisco 1530 access point is available at http://www.cisco.com/c/en/us/products/wireless/aironet-1530-series/index.html. | | | | |
| Multiple WAN and LAN Connections | | | | | |
| Four Gigabit Ethernet PoE/PoE+ interfaces | Allows for multiple Ethernet device connectivity in a small office or other remote location with the ability to designate a port as the network edge. | | | | |
| | VLANs for switching capabilities. | | | | |
| | • Inter-VLAN routing capabilities | | | | |
| | 30W of PoE/PoE+ shared across the four Gigabit Ethernet interfaces. | | | | |
| Two serial interfaces | Two serial interfaces (one RS232 port and one RS232/RS485 port) to provide two serial connections to local RTU for SCADA transport and RTU management. | | | | |
| WAN diversity | Multiple WAN links are supported: Gigabit Ethernet and 4G LTE provide for business continuity and WAN diversity. With 4G LTE WWAN, Cisco Intelligent WAN (IWAN) provides transport independent, intelligent path control, application optimization, and secure connectivity on any device, over any connection, and to any cloud. | | | | |
| Transparent Roaming Between Wireles | s Networks | | | | |
| Dual subscriber identity module (SIM) support | Dual SIM feature provides reliability and multihoming capabilities over LTE and HSPA-based networks. | | | | |
| Cisco IOS Mobile IP features | Mobile IP offers transparent roaming for mobile networks, establishing a transparent Internet connection regardless of location or movement. This enables mission-critical applications to stay connected even when roaming between networks. Assigned IP addresses to the home network are maintained in private or public networks. | | | | |
| Cisco IOS Mobile network features | , , , | | | | |
| Cisco IOS Mobile fletwork features | Allows an entire subnet or mobile network to maintain connectivity to the home network while roaming. | | | | |
| Multiple wireless WAN technologies | Users can use the best wireless (4G LTE, 3.7G, 3.5G, or 3G) technology or network available. | | | | |
| Advanced IP Services in Standards-Ba | sed Cisco IOS Software | | | | |
| Advanced security features | Authorization and authentication determine which individuals and devices have access to the network. | | | | |
| | • Firewall protection provides perimeter security when using public networks. | | | | |
| | 3DES and AES encryption provide for highly secure VPNs when transmitting and receiving data over public networks. | | | | |
| | The next-generation protocol suites enable users to monitor potential malicious activity on the network. | | | | |
| QoS features | Provides traffic precedence to delay-sensitive or prioritized applications. | | | | |
| | Facilitates low-latency routing of delay-sensitive industrial applications. | | | | |
| IP multicast | Allows efficient broadcast of data or video for increased situational awareness, multiuser communications, or surveillance applications. | | | | |

| Features | Benefits |
|------------------------------|--|
| Management and manageability | Network managers can remotely manage and monitor networks with SNMP, Telnet, or HTTP/HTTPS/SSH, and locally through a console port. |
| | Support for extensive 3G and 4G LTE-based MIBs allows for centralized management of remote devices and gives network managers visibility into and control over the network configuration at the remote site. |
| | Network managers can reset to a predesignated golden image, as well as configure an 829 through Cisco IOS Software or through an external reset button. |
| | Network managers can upgrade 3G, 3.5G, 3.7G, and 4G LTE firmware and router configurations remotely. |
| | The tight integration with Cisco IOS Software enables router to self-monitor the LTE WAN link and automatically recover from a radio link failure. |

Product Specifications

Table 2: 4G LTE specifications for the Cisco 829 Industrial Integrated Services Routers.

Table 2.4G LTE Specifications

| Region Theaters | IR829GW-LTE-GA- [*] K9 | IR829GW-LTE-NA-AK9 | IR829GW-LTE-VZ-AK9 |
|---|--|---|---|
| Bands | LTE bands 1, 3, 7, 8, 20 800 (band 20), 900 (band 8), 1800 (band 3), 2100 (band 1), and 2600 (band 7) MHz | LTE band 2 PCS 1900, band 4 AWS (1700/2100), band 17 (700), band 13 (700), band 25 extended PCS 1900 | LTE band 13 (700), band 4 AWS (1700/2100) and band 25 extended PCS (1900) |
| Theoretical Download and upload speeds | 100 and 50 Mbps | 100 and 50 Mbps | 100 and 50 Mbps |
| Australia | ✓ | X | X |
| Europe | ✓ | X | X |
| Middle East | ✓ | X | X |
| LATAM and APAC | ✓ (Dependent on specific operators supporting the above LTE bands) IR829GW-LTE-GA-EK9 – Europe IR829GW-LTE-GA-ZK9 – Australia (no band 28 support), New Zealand, Thailand and Philippines IR829GW-LTE-GA-CK9 - Malaysia IR829GW-LTE-GA-SK9 – Singapore | ✓ (Dependent on specific operators supporting the above LTE bands) | X |
| United States | X | ATT | Verizon |
| Canada | x | ✓ | X |

^{*}WiFi regulatory domain

| Item | Specification |
|---------------------------|---|
| 4G LTE modem form factor | Embedded (included with the router) Upgrade - GA firmware image provisioning switching from flash (FW-MC7304-LTE-AU or FW-MC7304-LTE-GB) Upgrade - NA firmware image provisioning switching from flash (FW-MC7354-LTE-AT or FW-MC7354-LTE-CA) |
| Important 4G LTE features | Automatic switch failover between primary and backup link Multichannel interface processor (MIP) profile configuration CDMA data retry 3G MIB with 3G MIB extension and traps Remotely initiated data callback using voice Remotely initiated data callback using Short Message Service (SMS) Remote firmware upgrade over 4G LTE Virtual diagnostic monitoring Mobile Equipment Personalization (MEP) lock and unlock capabilities SIM lock and unlock capabilities |

| Item | Specification |
|--|--|
| Dual SIM support | High reliability, and cellular multihoming support for dual SIM card socket; compliant with ISO-7816-2 (SIM mechanical) |
| SMS and global positioning system (GPS) | GPS antenna: SMA connector (separate active GPS with SMA antenna option) Send and receive SMS (maximum 160 characters) Standalone GPS, needs line of sight Configure multiple profile |
| SNMP | Enhanced 3G MIB with 4G MIB extension (4G parameters are covered with 3G MIB and 3G MIB extension) ENTITY MIB IF MIB 3G WWAN MIB persistence |
| 4G LTE network management and diagnostics | In-band and out-of-band management using Telnet (Cisco IOS Software command-line interface [CLI]) and SNMP, including MIB II and other extensions Industry-standard 4G LTE diagnostics and monitoring tools (QUALCOMM CDMA Air Interface Tester [CAIT] and Spirent Universal Diagnostic Monitor [UDM]) |
| Modem information | Modem form factor: Embedded peripheral component interconnect (PCI) mini card IR829GW-LTE-GA- K9: Sierra Wireless MC7304 with Qualcomm MDM9215 IR829GW-LTE-NA-AK9: Sierra Wireless MC7354 with Qualcomm MDM9615 IR829GW-LTE-VZ-AK9: Sierra Wireless MC7350 with Qualcomm MDM9615 WiFi regulatory domain |
| Programming interfaces | Cisco IOS Software command line interface (CLI) |
| Wireless technologies supported (performance and throughput) | IR829GW-LTE-GA-K9 (WiFi regulatory domain) Cisco LTE 2.0 800 MHz (band 20), 900 MHz (band 8), 1800 MHz (band 3), 2100 MHz (band 1), and 2600 MHz (band 7) Backward compatibility: UMTS and HSPA+: 850, 900, 1900, and 2100 MHz Quad-band EDGE, GPRS, and GSM: 800, 900, 1800, and 1900 MHz HSPA+ speed DL up to CAT20 (42.2 Mbps) and UL up to CAT6 (5.76 Mbps) Cisco LTE 2.0 1900 MHz (band 2 PCS), 1700/2100 MHz (band 4 AWS), 700 MHz (band 17) Backward compatibility: UMTS and HSPA+: 850 (band 5), 900 (band 8), 1700/2100 (band 4 AWS), 1900 (band 2), and 2100 (band 1) MHz Quad-band EDGE, GPRS, and GSM: 800, 900, 1800 and 1900 MHz HSPA+ speed DL up to CAT20 (42.2 Mbps) and UL up to CAT6 (5.76 Mbps) Cisco LTE 2.0 1900 MHz (band 2 PCS), 1700/2100 (band 4 AWS), 1900 (band 2), and 2100 (band 1) MHz Quad-band EDGE, GPRS, and GSM: 800, 900, 1800 and 1900 MHz HSPA+ speed DL up to CAT20 (42.2 Mbps) and UL up to CAT6 (5.76 Mbps) DC-HSPA+ speed DL with CAT24 (42.2 Mbps) and UL up to CAT6 (5.76 Mbps) R829GW-LTE-VZ-AK9 Cisco LTE 2.0 700 MHz (band 13), 1700/2100 MHz (band 4 AWS), 1900 MHz (band 25 extended PCS) Backward compatibility: EVDO Rev A/CDMA 1x BC0, BC1, BC10 WiFi domain: Refer to the Cisco1530 Series access points data sheet: http://www.cisco.com/c/en/us/products/wireless/aironet-1530-series/index.html |
| LED indicators | Refer to Table 5 for LED specifications |
| Carrier support | • For an updated list of carriers that offer services on the Cisco IR829, visit http://www.cisco.com/go/ir829 . |

Note: LTE CAT 3 download and upload speeds depend on specific carrier channel bandwidth and carrier LTE network provisioning.

Table 3 lists the software features supported on the Cisco 829 Industrial Integrated Services Routers.

 Table 3.
 Cisco IOS Software Features on 829 Routers: Advanced IP Features Set (Default)

| Feature | Description | | |
|--------------------------------|--|--|--|
| Cisco IOS Software requirement | Cisco IOS Software feature set: Universal Cisco IOS Software | | |
| | • Cisco IOS Software Release - 15.5(3)M, or later, and modem firmware - 5.5.58, or later | | |
| IP and IP services features | Routing Information Protocol Versions 1 and 2 (RIPv1 and RIPv2) | | |
| | Generic routing encapsulation (GRE) and multipoint GRE (MGRE) | | |
| | Cisco Express Forwarding | | |
| | Standard 802.1d Spanning Tree Protocol | | |
| | Layer 2 Tunneling Protocol (L2TP) | | |
| | Layer 2 Tunneling Protocol Version 3 (L2TPv3) | | |
| | Network Address Translation | | |
| | Dynamic Host Configuration Protocol (DHCP) server, relay, and client | | |
| | Dynamic DNS (DDNS) | | |
| | DNS Proxy | | |
| | DNS Spoofing | | |
| | Access control lists (ACLs) | | |
| | IPv4 and IPv6 Multicast | | |
| | Open Shortest Path First (OSPF) | | |
| | Border Gateway Protocol (BGP) | | |
| | Enhanced Interior Gateway Routing Protocol (EIGRP) | | |
| | Virtual Route Forwarding (VRF) Lite | | |
| | Next Hop Resolution Protocol (NHRP) | | |
| | Bidirectional Forwarding Detection (BFD) | | |
| | Web Cache Communication Protocol (WCCP) | | |
| Switch features | Auto Media Device In/Media Device Cross Over (MDI-MDX) | | |
| | • 16 802.1Q VLANs | | |
| | MAC filtering | | |
| | Storm control | | |
| | Secure MAC address | | |
| | Internet Group Management Protocol Version 3 (IGMPv3) snooping | | |
| | • 802.1X | | |
| Security features | Secure connectivity: | | |
| | Secure Sockets Layer (SSL) VPN for secure remote access | | |
| | Hardware-accelerated DES, 3DES, AES 128, AES 192, and AES 256 | | |
| | Public-key-infrastructure (PKI) support | | |
| | • 20 IPsec tunnels | | |
| | Cisco Easy VPN Solution client and server | | |
| | Network Address Translation (NAT) transparency | | |
| | Dynamic Multipoint VPN (DMVPN) | | |
| | Tunnel-less Group Encrypted Transport VPN Tunnel-less Group Encrypted Transport VPN | | |
| | • Flex VPN | | |
| | IPsec stateful failover VPE aware IPsec | | |
| | VRF-aware IPsec IPsec over IPv6 | | |
| | Adaptive control technology | | |
| | Adaptive control technology Session Initiation Protocol (SIP) application layer gateway | | |
| | Cisco IOS Firewall: | | |
| | Olsco 100 i newali. | | |
| | Zone-based policy firewall | | |
| | Zone-based policy firewall VRE-aware stateful inspection routing firewall | | |
| | VRF-aware stateful inspection routing firewall | | |
| | VRF-aware stateful inspection routing firewall Stateful inspection transparent firewall | | |
| | VRF-aware stateful inspection routing firewall | | |

| Feature | Description |
|----------------------------|--|
| | Firewall stateful failover VRF-aware firewall Integrated Threat Control: Intrusion prevention system (IPS) Control Plane Policing Flexible Packet Matching Network foundation protection |
| QoS features | Low Latency Queuing (LLQ) Weighted Fair Queuing (WFQ) Class-Based WFQ (CBWFQ) Class-Based Traffic Shaping (CBTS) Class-Based Traffic Policing (CBTP) Policy-Based Routing (PBR) Class-Based QoS MIB Class-Based QoS MIB Class-Based Weighted Random Early Detection (CBWRED) Network-Based Application Recognition (NBAR) Link fragmentation and interleaving (LFI) Resource Reservation Protocol (RSVP) Real-Time Transport Protocol (RTP) header compression (cRTP) Differentiated Services (DiffServ) QoS preclassify and prefragmentation Hierarchical QoS (HQoS) |
| Management features | Cisco loT Field Network Director and Industrial Operations Kit Cisco Configuration Professional Cisco Configuration Express Cisco Configuration Engine support Cisco AutoInstall IP service-level agreement (IP SLA) Cisco IOS Embedded Event Manager (EEM) Telnet, SNMPv3, Secure Shell (SSH) Protocol, CLI, and HTTP management RADIUS and TACACS+ Out-of-band management with external modem through virtual auxiliary port |
| High-availability features | Virtual Router Redundancy Protocol (VRRP) (RFC 2338) Hot Standby Router Protocol (HSRP) Multigroup HSRP (MHSRP) Dial backup with external modem through virtual auxiliary port Dual SIM support for cellular failover |
| IPv6 features | IPv6 addressing architecture IPv6 name resolution IPv6 statistics IPv6 translation: transport packets between IPv6-only and IPv4-only endpoints (NAT-PT) Internet Control Message Protocol Version 6 (ICMPv6) IPv6 DHCP |

Table 4 lists the system specifications, and Table 6 lists antenna specifications for Cisco 829 Industrial Integrated Services Routers.

Table 4. System Specifications

| Feature | Specification | | | |
|--|---|--|--|--|
| Memory | эреспісаціон | | | |
| Default and maximum DRAM | 2 GB | | | |
| Default and maximum flash memory | 8 GB eMMC (4GB usable) | | | |
| IP rating | P40 (IP54 with optional kit guard) | | | |
| Interface Support | ii 40 (ii 54 with Optional Nit goald) | | | |
| Console | Mini type-B: also supports remote 4G LTE diagnostics and monitoring tools | | | |
| WAN interfaces | Wirn type-b. also supports remote 4G LTE diagnostics and monitoring tools Wireless WAN with multimode 4G LTE, 3.7G, 3.5G, 3G and 2G speeds | | | |
| WAR III. GITAGES | SFP for copper and fiber options | | | |
| 802.11n Wi-Fi wireless interface | 2x2 (2.4GHz) 802.11n MIMO and 2x2 (5GHz) 802.11n MIMO Up to 300 Mbps data rate per radio | | | |
| WLAN features | 2 x 2 multiple-input multiple-output (MIMO) with two spatial streams Maximal ratio combining (MRC) Legacy beamforming 20- and 40-MHz channels PHY data rates up to 300 Mbps Packet aggregation: A-MPDU (Tx/Rx), A-MSDU (Tx/Rx) 802.11 dynamic frequency selection (DFS) Cyclic shift diversity (CSD) support | | | |
| LAN interfaces | Four 10/100/1000 Gigabit Ethernet ports | | | |
| LEDs | System OK (green/amber) Activity (green) Speed and link for Gigabit Ethernet WAN port (green) Speed and link for all Gigabit Ethernet LAN ports (green) | | | |
| Serial interface | 1 RS-232 and 1 RS-232/RS-485Supports asynchronous modes | | | |
| Serial protocol support | Raw socket over TCP and UDP, SLIP, DNP3 and T101-104 translations | | | |
| Physical Characteristics | | | | |
| Physical dimensions (H x W x D) | 1.73 x 11 x 7.7 in. (43.9 x 279 x 196 mm) and 1.73 x 11 x 10.55 in (43.9 x 279 x 268 mm) with IP54 cable guard | | | |
| Weight | 4.5 lbs. (2 kg) | | | |
| Mounting options | Panel/door mount | | | |
| Mean time between failure (MTBF - ground benign) | 322,390 hours (in a fixed environment with PoE module) | | | |
| Maximum platform power consumption | 40 Watts without PoE and 70 Watts with PoE | | | |
| Environmental operating range | -40° to 140°F (-40° to 60°C) in a sealed NEMA cabinet with no airflow -40° to 158°F (-40° to 70°C) in a vented cabinet with 40 lfm of air -40° to 167°F (-40° to 75°C) in a forced air enclosure with 200 lfm of air | | | |
| Operating altitude | Maximum altitude: 13.800 ft. | | | |
| Mechanical and Environmental Standards | Industrial: EN61131-2 Smart grid: IEEE1613 Power Utilities: EN61850-3 Railway: EN50155, Railway Nordic Development Plan NUP T2 Marine: EN60945, DNV Marine Standard for Certification No 2.4 Automotive: SAEJ1455 2a1, 2b2, 2c, 2d3, 3a4, 3b | | | |

| Feature | Specification | | |
|--------------------------------|--|--|--|
| | Military: MIL-STD-810G | | |
| | Method 514.6: Procedure 1 Category 4, Secured Cargo – Common | | |
| | Method 514.6: Procedure 1 Category 20, Ground Vehicles | | |
| | Method 516.6. Procedure 1, Functional Shock | | |
| | Method 516.6. Procedure 5, Crash Hazard | | |
| | Method 516.6. Procedure 6, Bench Handling | | |
| Standard safety certifications | ANSI/ASA 12.12.01-2013 | | |
| | • CAN/CSA C22.2 No. 60079-0-11 Ed. 2 | | |
| | • CAN/CSA C22.2 No. 60079-15-12 Ed. 1 | | |
| | • CSA C22.2 No. 213-M1987+A11:2013 | | |
| | • EN 60079-0:2012 | | |
| | • EN 60079-15:2010 | | |
| | • IEC 60079-0 6 th Edition | | |
| | • IEC 60079-15 4 th Edition | | |
| | • UL 60079-0, 5 th Ed, 2009-10-21 | | |
| | • UL 60079-15, 3 rd Ed, 2009-7-17 | | |
| | Class 1, Div 2, Groups A B C D Class 1, Div 2, Groups A B C D | | |
| | Class I, Zone 2, AEx nA IIC T4 Gc | | |
| EMC emissions | 301.489-1 v1.9.2; EN 301.489-17 v2.2.1 | | |
| Health and Safety | EN60950-1: 2005; EN 50385: 2002 | | |
| Radio immunity | EN 300 328 v 1.9.1; EN 301.893 v 1.7.1, EN62311 | | |
| Cellular radio | EN 301 908-1, EN 301 908-2, EN 301 511, 47 CFR Part 22, 47 CFR Part 24 and EN 301 908-13 | | |
| Power requirement | Nominal voltage: 12V, 24V | | |
| | DC Min/max voltage: 9-32V | | |
| | DC input Max/Min current: 7.8A, 2.2A | | |

¹ Using the IP54 kit

 Table 5.
 LED Specifications

| LED | Activity | Color(s) | Description | |
|--------|--------------------------------------|------------------------------|---|--|
| PWR | Power Status | Bicolor Green/Yellow | Off: no power Green Steady on: normal operation Green Blink: boot up phase or in ROM Monitor mode Yellow: Power OK but FPGA is not programmed Yellow Blink: the system has issues but has network connectivity | |
| GE LAN | Link Status/POE Status GE[3:0] | Bicolor Green/Yellow | Off: No link Green Steady on: link Green Blink: TXD/RXD data Yellow: POE Fault, implies no link | |
| GE WAN | Link Status | Green | Off: No link Steady Green: link Blink: TXD/RXD data | |
| POE | POE Power Supply Status | Bicolor Green/Yellow | Off: No -54V PoE power supply detected or no PoE board installed Green Steady on: -54V POE power supply good and all powered port operating normally Yellow Steady on: -54V POE power supply good but one or more POE ports has a fault. | |
| WLAN | Link/Status[1:0] | Tricolor Red/Green/Yellow | Off: Radio is down (no SSID configured) Blinking Green: Bootloader, IOS Ethernet Init, IOS Start Up, IOS Start Up - after system init Green->Red->Yellow: Discovery/Join Process Chirping Green: Joined to a controller Green: One wireless client associated | |

² For all instrument mounts except for windshield mount

³ Using the IP54 kit and non-immersion (water splashing only)

⁴ For 85°C maximum

| LED | Activity | Color(s) | Description | | | | |
|---|-----------------------|-----------------------------------|--|---------|---------|--------------|--|
| 3G/4G | Modem0 RSSI [2:0] | Green and Bicolor Green/Yellow | RSSI is a 3 LED bar graph, LEDs are lit as follows: | | | | |
| | Modem1 RSSI | | RSSI | RSSI[2] | RSSI[1] | RSSI[0] | |
| | [2:0] | | | Green | Green | Green/Yellow | |
| | | | <110dBm | Off | off | off | |
| | | | -110~90dBm | Off | off | yellow | |
| | | | -90~75dBm | Off | off | green | |
| | | | -75~-60dBm | Off | green | green | |
| | | | >-60dBm | green | green | green | |
| | Activity0 | Green | Off: Module not powered | | | | |
| | Activity1 | Green | On: Module is powered on and connected but not transmitting or receiving Slow Blink: Module is powered on and searching for connection Fast Blink: Module is transmitting or receiving. | | | | |
| | GPS | Green | Off: GPS not configured On: GPS acquired Slow Blink: GPS acquiring in Standalone GPS Fast Blink: GPS acquiring in Assisted GPS (Slow blink: In a cycle of 1 second, GPS LED will be 'ON' for 0.25 seconds and 'OFF' for 0.75 seconds. (Fast blink: In a cycle of 0.5 seconds, GPS LED will be 'ON' for 0.25 seconds and 'OFF' 0.25 seconds.) | | | | |
| USIM[1:0] Green Off: No USIM Green: USIM installed and active | | | | | | | |
| VPN | VPN | Green | Off: no tunnel Steady Green: at least one tunnel is up | | | | |
| MST | Module Status[1:0] | Tricolor Red/Green/Yellow | BYOI module dependent | | | | |

 Table 6.
 Antenna Specifications

| Item | Specification |
|------------------|--|
| ANT-5-4G2WL2G1-O | Description: Cisco transportation omnidirectional 5-element antenna for 2G, 3G, 4G cellular, GPS, and dual-band WiFi 2.4 GHz and 5GHz. |
| | • MIMO 2 x cellular elements, MIMO 2x dual band WiFi elements, 1 x GPS active antenna. |
| | Vehicular roof stud/nut mounting, qualified to vehicular shock and vibe standards. |
| | • IP67 waterproof with proper installation on the roof on an 8x8" flat mounting surface. |
| | • Covers 2G, 3G, 4G cellular bands in 698-2700 MHz frequency range. |
| | Dual band WiFi elements 2.4 and 5 GHz. |
| | Enables Cellular to WiFi to GPS coexistence with good cross antenna isolation. |
| | Low noise active GPS antenna. |
| | Specifications below are given with 1ft diameter ground plane under antenna. |
| | Cellular Electrical Specifications: (specs apply to both elements) |
| | • Frequency ranges: 698 to 960 MHz, 1710 to 2700 MHz |
| | • Typical gain (dBi): 698 to 960 MHz = 2.4 dBi, and 1710 to 2700 MHz = 4.9 dBi |
| | • Efficiency: 60% |
| | Polarization: Linear, Vertical |
| | Port Impedance: 50 ohms |
| | • VSWR: < 2.1:1 (698 to 960 MHz) and < 2.0:1 (1710 to 2700 MHz) |
| | Radiation pattern: Omnidirectional |
| | • Integrated RF cables: 2ft, LMR-195 type, TNC(male) |
| | WiFi Electrical Specifications: (specs apply to both elements) |
| | • Frequency ranges: dual band 2.4 - 2.5 GHz and 4.9 - 5.875 GHz |

| Item Specification | |
|--|----------------|
| • Typical gain (dBi): 2.4 - 2.5 GHz = 5 dBi, and 4.9 - 5.875 GHz = 6 dBi | |
| | |
| | |
| | |
| Port Impedance: 50 ohms VSWR: < 2.0:1 in both 2.4-2.5 GHz and 4.9-5.875 GHz bands. | |
| | |
| Radiation pattern: Omnidirectional Integrated RF cables: 2ft LMR 405 type, RR TNC(plug) | |
| • Integrated RF cables: 2ft, LMR-195 type, RP-TNC(plug) | |
| GPS Electrical Specifications: | |
| • Frequency range: 1575.42 MHz +/- 1 MHz (GPS L1) | |
| • Amplifier gain: 27dB +/- 3dB | |
| Noise Figure: 4dB max Part Impedance: 50 chms | |
| Port Impedance: 50 ohms Output VCWP: -2 0:4 | |
| • Output VSWR: < 2.0:1 | |
| Radiation pattern: RHCP PO Valvanue 3.7 40 VPC | |
| • DC Voltage: 2.7 – 12 VDC | |
| • DC Current: < 20mA over -40 to +85C temperature range | |
| • Integrated RF cable: 17ft, LMR-100 type, SMA(m) | |
| Mechanical And Environmental Specifications: | |
| Mount style: Vehicular roof or similar, stud and nut mount. | |
| Environment: Outdoor, vehicular roof, transportation ruggedized and qualified to subset of SAE1455 and MILSTD 810G | |
| • Antenna Dimensions: 7.1 in diameter x 2.4 in height (18.0 x 6.5 cm), excluding | RF cables |
| • Weight: 1.65 lb. (0.75kg) | |
| • Operating temperature range: -40° to +70°C | |
| • Storage temperature: -40° to 85°C | |
| • Maximum power: 10W | |
| • Radome: Polycarbonate, UV, Black | |
| Material substance compliance: ROHS compliant | |
| ANT-3-4G2G1-O Description: Cisco transportation omnidirectional 3-element antenna for 2G, 3 and GPS | G, 4G cellular |
| MIMO 2 x cellular elements, 1 x GPS active antenna. | |
| | |
| Vehicular roof stud/nut mounting, qualified to vehicular shock and vibe standards | S. |
| Venicular roor stud/nut mounting, qualified to venicular shock and vibe standards IP67 waterproof with proper installation on the roof on an 8x8" flat mounting surface | |
| | |
| IP67 waterproof with proper installation on the roof on an 8x8" flat mounting surface. | |
| IP67 waterproof with proper installation on the roof on an 8x8" flat mounting surface Covers 2G, 3G, 4G cellular bands in 698-2700 MHz frequency range. | |
| IP67 waterproof with proper installation on the roof on an 8x8" flat mounting surface Covers 2G, 3G, 4G cellular bands in 698-2700 MHz frequency range. LTE MIMO support with low correlation coefficient. | |
| IP67 waterproof with proper installation on the roof on an 8x8" flat mounting surface Covers 2G, 3G, 4G cellular bands in 698-2700 MHz frequency range. LTE MIMO support with low correlation coefficient. Low noise active GPS antenna. | |
| IP67 waterproof with proper installation on the roof on an 8x8" flat mounting surface Covers 2G, 3G, 4G cellular bands in 698-2700 MHz frequency range. LTE MIMO support with low correlation coefficient. Low noise active GPS antenna. Specifications below are given with 1ft diameter ground plane under antenna. | |
| IP67 waterproof with proper installation on the roof on an 8x8" flat mounting surface Covers 2G, 3G, 4G cellular bands in 698-2700 MHz frequency range. LTE MIMO support with low correlation coefficient. Low noise active GPS antenna. Specifications below are given with 1ft diameter ground plane under antenna. Cellular Electrical Specifications: (specs apply to both elements) | |
| IP67 waterproof with proper installation on the roof on an 8x8" flat mounting surface Covers 2G, 3G, 4G cellular bands in 698-2700 MHz frequency range. LTE MIMO support with low correlation coefficient. Low noise active GPS antenna. Specifications below are given with 1ft diameter ground plane under antenna. Cellular Electrical Specifications: (specs apply to both elements) Frequency ranges: 698 to 960 MHz, 1710 to 2700 MHz | |
| IP67 waterproof with proper installation on the roof on an 8x8" flat mounting surface Covers 2G, 3G, 4G cellular bands in 698-2700 MHz frequency range. LTE MIMO support with low correlation coefficient. Low noise active GPS antenna. Specifications below are given with 1ft diameter ground plane under antenna. Cellular Electrical Specifications: (specs apply to both elements) Frequency ranges: 698 to 960 MHz, 1710 to 2700 MHz Typical gain (dBi): 698 to 960 MHz = 2.6 dBi, and 1710 to 2700 MHz = 4.6 dBi | |
| IP67 waterproof with proper installation on the roof on an 8x8" flat mounting surface Covers 2G, 3G, 4G cellular bands in 698-2700 MHz frequency range. LTE MIMO support with low correlation coefficient. Low noise active GPS antenna. Specifications below are given with 1ft diameter ground plane under antenna. Cellular Electrical Specifications: (specs apply to both elements) Frequency ranges: 698 to 960 MHz, 1710 to 2700 MHz Typical gain (dBi): 698 to 960 MHz = 2.6 dBi, and 1710 to 2700 MHz = 4.6 dBi Efficiency: 60% | |
| IP67 waterproof with proper installation on the roof on an 8x8" flat mounting surface Covers 2G, 3G, 4G cellular bands in 698-2700 MHz frequency range. LTE MIMO support with low correlation coefficient. Low noise active GPS antenna. Specifications below are given with 1ft diameter ground plane under antenna. Cellular Electrical Specifications: (specs apply to both elements) Frequency ranges: 698 to 960 MHz, 1710 to 2700 MHz Typical gain (dBi): 698 to 960 MHz = 2.6 dBi, and 1710 to 2700 MHz = 4.6 dBi Efficiency: 60% Polarization: Linear, Vertical | |
| IP67 waterproof with proper installation on the roof on an 8x8" flat mounting surface Covers 2G, 3G, 4G cellular bands in 698-2700 MHz frequency range. LTE MIMO support with low correlation coefficient. Low noise active GPS antenna. Specifications below are given with 1ft diameter ground plane under antenna. Cellular Electrical Specifications: (specs apply to both elements) Frequency ranges: 698 to 960 MHz, 1710 to 2700 MHz Typical gain (dBi): 698 to 960 MHz = 2.6 dBi, and 1710 to 2700 MHz = 4.6 dBi Efficiency: 60% Polarization: Linear, Vertical Port Impedance: 50 ohms | |
| IP67 waterproof with proper installation on the roof on an 8x8" flat mounting surface Covers 2G, 3G, 4G cellular bands in 698-2700 MHz frequency range. LTE MIMO support with low correlation coefficient. Low noise active GPS antenna. Specifications below are given with 1ft diameter ground plane under antenna. Cellular Electrical Specifications: (specs apply to both elements) Frequency ranges: 698 to 960 MHz, 1710 to 2700 MHz Typical gain (dBi): 698 to 960 MHz = 2.6 dBi, and 1710 to 2700 MHz = 4.6 dBi Efficiency: 60% Polarization: Linear, Vertical Port Impedance: 50 ohms VSWR: < 2.1:1 (698 to 960 MHz) and < 2.0:1 (1710 to 2700 MHz) | |
| IP67 waterproof with proper installation on the roof on an 8x8" flat mounting surface Covers 2G, 3G, 4G cellular bands in 698-2700 MHz frequency range. LTE MIMO support with low correlation coefficient. Low noise active GPS antenna. Specifications below are given with 1ft diameter ground plane under antenna. Cellular Electrical Specifications: (specs apply to both elements) Frequency ranges: 698 to 960 MHz, 1710 to 2700 MHz Typical gain (dBi): 698 to 960 MHz = 2.6 dBi, and 1710 to 2700 MHz = 4.6 dBi Efficiency: 60% Polarization: Linear, Vertical Port Impedance: 50 ohms VSWR: < 2.1:1 (698 to 960 MHz) and < 2.0:1 (1710 to 2700 MHz) Radiation pattern: Omnidirectional | |
| IP67 waterproof with proper installation on the roof on an 8x8" flat mounting surface Covers 2G, 3G, 4G cellular bands in 698-2700 MHz frequency range. LTE MIMO support with low correlation coefficient. Low noise active GPS antenna. Specifications below are given with 1ft diameter ground plane under antenna. Cellular Electrical Specifications: (specs apply to both elements) Frequency ranges: 698 to 960 MHz, 1710 to 2700 MHz Typical gain (dBi): 698 to 960 MHz = 2.6 dBi, and 1710 to 2700 MHz = 4.6 dBi Efficiency: 60% Polarization: Linear, Vertical Port Impedance: 50 ohms VSWR: < 2.1:1 (698 to 960 MHz) and < 2.0:1 (1710 to 2700 MHz) Radiation pattern: Omnidirectional Integrated RF cables: 2ft, LMR-195 type, TNC(male) | |
| IP67 waterproof with proper installation on the roof on an 8x8" flat mounting surface Covers 2G, 3G, 4G cellular bands in 698-2700 MHz frequency range. LTE MIMO support with low correlation coefficient. Low noise active GPS antenna. Specifications below are given with 1ft diameter ground plane under antenna. Cellular Electrical Specifications: (specs apply to both elements) Frequency ranges: 698 to 960 MHz, 1710 to 2700 MHz Typical gain (dBi): 698 to 960 MHz = 2.6 dBi, and 1710 to 2700 MHz = 4.6 dBi Efficiency: 60% Polarization: Linear, Vertical Port Impedance: 50 ohms VSWR: < 2.1:1 (698 to 960 MHz) and < 2.0:1 (1710 to 2700 MHz) Radiation pattern: Omnidirectional Integrated RF cables: 2ft, LMR-195 type, TNC(male) GPS Electrical Specifications: | |
| IP67 waterproof with proper installation on the roof on an 8x8" flat mounting surface Covers 2G, 3G, 4G cellular bands in 698-2700 MHz frequency range. LTE MIMO support with low correlation coefficient. Low noise active GPS antenna. Specifications below are given with 1ft diameter ground plane under antenna. Cellular Electrical Specifications: (specs apply to both elements) Frequency ranges: 698 to 960 MHz, 1710 to 2700 MHz Typical gain (dBi): 698 to 960 MHz = 2.6 dBi, and 1710 to 2700 MHz = 4.6 dBi Efficiency: 60% Polarization: Linear, Vertical Port Impedance: 50 ohms VSWR: < 2.1:1 (698 to 960 MHz) and < 2.0:1 (1710 to 2700 MHz) Radiation pattern: Omnidirectional Integrated RF cables: 2ft, LMR-195 type, TNC(male) GPS Electrical Specifications: Frequency range: 1575.42 MHz +/- 1 MHz (GPS L1) | |
| IP67 waterproof with proper installation on the roof on an 8x8" flat mounting surface Covers 2G, 3G, 4G cellular bands in 698-2700 MHz frequency range. LTE MIMO support with low correlation coefficient. Low noise active GPS antenna. Specifications below are given with 1ft diameter ground plane under antenna. Cellular Electrical Specifications: (specs apply to both elements) Frequency ranges: 698 to 960 MHz, 1710 to 2700 MHz Typical gain (dBi): 698 to 960 MHz = 2.6 dBi, and 1710 to 2700 MHz = 4.6 dBi Efficiency: 60% Polarization: Linear, Vertical Port Impedance: 50 ohms VSWR: < 2.1:1 (698 to 960 MHz) and < 2.0:1 (1710 to 2700 MHz) Radiation pattern: Omnidirectional Integrated RF cables: 2ft, LMR-195 type, TNC(male) GPS Electrical Specifications: Frequency range: 1575.42 MHz +/- 1 MHz (GPS L1) Amplifier gain: 27dB +/- 3dB | |
| IP67 waterproof with proper installation on the roof on an 8x8" flat mounting surfal Covers 2G, 3G, 4G cellular bands in 698-2700 MHz frequency range. LTE MIMO support with low correlation coefficient. Low noise active GPS antenna. Specifications below are given with 1ft diameter ground plane under antenna. Cellular Electrical Specifications: (specs apply to both elements) Frequency ranges: 698 to 960 MHz, 1710 to 2700 MHz Typical gain (dBi): 698 to 960 MHz = 2.6 dBi, and 1710 to 2700 MHz = 4.6 dBi Efficiency: 60% Polarization: Linear, Vertical Port Impedance: 50 ohms VSWR: < 2.1:1 (698 to 960 MHz) and < 2.0:1 (1710 to 2700 MHz) Radiation pattern: Omnidirectional Integrated RF cables: 2ft, LMR-195 type, TNC(male) GPS Electrical Specifications: Frequency range: 1575.42 MHz +/- 1 MHz (GPS L1) Amplifier gain: 27dB +/- 3dB Noise Figure: 4dB max | |
| IP67 waterproof with proper installation on the roof on an 8x8" flat mounting surface Covers 2G, 3G, 4G cellular bands in 698-2700 MHz frequency range. LTE MIMO support with low correlation coefficient. Low noise active GPS antenna. Specifications below are given with 1ft diameter ground plane under antenna. Cellular Electrical Specifications: (specs apply to both elements) Frequency ranges: 698 to 960 MHz, 1710 to 2700 MHz Typical gain (dBi): 698 to 960 MHz = 2.6 dBi, and 1710 to 2700 MHz = 4.6 dBi Efficiency: 60% Polarization: Linear, Vertical Port Impedance: 50 ohms VSWR: < 2.1:1 (698 to 960 MHz) and < 2.0:1 (1710 to 2700 MHz) Radiation pattern: Omnidirectional Integrated RF cables: 2ft, LMR-195 type, TNC(male) GPS Electrical Specifications: Frequency range: 1575.42 MHz +/- 1 MHz (GPS L1) Amplifier gain: 27dB +/- 3dB Noise Figure: 4dB max Port Impedance: 50 ohms Output VSWR: < 2.0:1 | |
| IP67 waterproof with proper installation on the roof on an 8x8" flat mounting surfactorers 2G, 3G, 4G cellular bands in 698-2700 MHz frequency range. LTE MIMO support with low correlation coefficient. Low noise active GPS antenna. Specifications below are given with 1ft diameter ground plane under antenna. Cellular Electrical Specifications: (specs apply to both elements) Frequency ranges: 698 to 960 MHz, 1710 to 2700 MHz Typical gain (dBi): 698 to 960 MHz, 1710 to 2700 MHz = 4.6 dBi Efficiency: 60% Polarization: Linear, Vertical Port Impedance: 50 ohms VSWR: < 2.1:1 (698 to 960 MHz) and < 2.0:1 (1710 to 2700 MHz) Radiation pattern: Omnidirectional Integrated RF cables: 2ft, LMR-195 type, TNC(male) GPS Electrical Specifications: Frequency range: 1575.42 MHz +/- 1 MHz (GPS L1) Amplifier gain: 27dB +/- 3dB Noise Figure: 4dB max Port Impedance: 50 ohms Output VSWR: < 2.0:1 Radiation pattern: RHCP | |
| IP67 waterproof with proper installation on the roof on an 8x8" flat mounting surfice Covers 2G, 3G, 4G cellular bands in 698-2700 MHz frequency range. LTE MIMO support with low correlation coefficient. Low noise active GPS antenna. Specifications below are given with 1ft diameter ground plane under antenna. Cellular Electrical Specifications: (specs apply to both elements) Frequency ranges: 698 to 960 MHz, 1710 to 2700 MHz Typical gain (dBi): 698 to 960 MHz, 1710 to 2700 MHz Efficiency: 60% Polarization: Linear, Vertical Port Impedance: 50 ohms VSWR: < 2.1:1 (698 to 960 MHz) and < 2.0:1 (1710 to 2700 MHz) Radiation pattern: Omnidirectional Integrated RF cables: 2ft, LMR-195 type, TNC(male) GPS Electrical Specifications: Frequency range: 1575.42 MHz +/- 1 MHz (GPS L1) Amplifier gain: 27dB +/- 3dB Noise Figure: 4dB max Port Impedance: 50 ohms Output VSWR: < 2.0:1 | |

| Item | Specification |
|-------------------|---|
| | Mechanical And Environmental Specifications: |
| | Mount style: Vehicular roof or similar, stud and nut mount. |
| | Environment: Outdoor, vehicular roof, transportation ruggedized and qualified to subset of SAE1455 and MILSTD 810G |
| | Connectors: 2 x TNC(m) cellular, 1 x SMA(m) GPS |
| | Antenna Dimensions: 7.1 in diameter x 2.4 in height (18.0 x 6.5 cm), excluding RF cables |
| | • Weight: 1.48 lb. (0.67kg) |
| | Operating temperature range: -40° to +70°C |
| | Storage temperature: -40° to 85°C |
| | Maximum power: 10W |
| | Radome: Polycarbonate, UV, Black |
| | Material substance compliance: ROHS compliant |
| ANT-2-WLAN-D-O | Description: Cisco transportation omnidirectional 2-element antenna dual-band WiFi 2.4 GHz and 5GHz. |
| | MIMO 2x dual band WiFi elements. |
| | Vehicular roof stud/nut mounting, qualified to vehicular shock and vibe standards. |
| | • IP67 waterproof with proper installation on the roof on a 6x6" flat mounting surface. |
| | Dual band WiFi elements 2.4 and 5 GHz. |
| | Specifications below are given with 1ft diameter ground plane under antenna. |
| | WiFi Electrical Specifications: (specs apply to both elements) |
| | • Frequency ranges: dual band 2.4 - 2.5 GHz and 4.9 - 5.875 GHz |
| | • Typical gain (dBi): 2.4 - 2.5 GHz = 4 dBi, and 4.9 - 5.875 GHz = 7 dBi |
| | • Efficiency: 2.4 – 2.5 GHz = 65-70%, 4.9-5.875 GHz = 64-70% |
| | Polarization: Linear, Vertical |
| | Port Impedance: 50 ohms |
| | • VSWR: < 2.0:1 in both 2.4-2.5 GHz and 4.9-5.875 GHz bands. |
| | Radiation pattern: Omnidirectional |
| | • Integrated RF cables: 2ft, LMR-240 type, RP-TNC(plug) |
| | Mechanical And Environmental Specifications: |
| | Mount style: Vehicular roof or similar, stud and nut mount. |
| | Environment: Outdoor, vehicular roof, transportation ruggedized and qualified to subset of SAE1455 and MILSTD 810G |
| | • Antenna Dimensions: 5 inch diameter x 1.55 inch height (12.7 x 3.9 cm), excluding RF cables |
| | • Weight: 0.584 lb. (0.265kg) |
| | Operating temperature range: -40° to +80°C |
| | • Storage temperature: -40° to 85°C |
| | Maximum power: 50W Pedama PG LIV Posistant Black |
| | Radome: PC, UV Resistant, Black Material substance compliance: ROHS compliant |
| | |
| ANT-4G-OMNI-OUT-N | Description: Cisco outdoor omnidirectional antenna for 2G, 3G, and 4G LTE cellular |
| | UV-stable radome |
| | Mast-mounting bracket Applicable for both 2C and 2C calutions |
| | Applicable for both 2G and 3G solutions Demostra LTE 700 band and global LTE 3600 band. |
| | Domestic LTE 700 band and global LTE 2600 band Domestic cellular and global GSM |
| | Electrical Specifications: |
| | • Frequency ranges: 698 to 960 MHz, 1710 to 2170 MHz, and 2300 to 2700 MHz |
| | • Nominal gain (dBi): 698 to 960 MHz = 1.5 dBi, and 1710 to 2700 MHz = 3.5 dBi |
| | • 3 dB beam width (E plane): 698 to 960 MHz = 81 degrees, 1710 to 2170 MHz = 75 degrees, and 2300 to 2700 MHz = 100 degrees |
| | 3 dB beam width (H plane): 360 degrees, omnidirectional |
| | Polarization: Vertical and linear |
| | Normal impedance: 50 ohms |
| | • VSWR: < 2.5:1 (698 to 960 MHz) and < 2.0:1 (1710 to 2690 MHz) |
| | Radiation pattern: Omnidirectional |
| | Mechanical Specifications: |
| | |

| Item | Specification |
|------------------|--|
| item | • Environment: Outdoor |
| | Connector: N-type socket |
| | • Antenna length (height): 9.8 x 1 in. (24.9 x 2.45 cm) |
| | • Weight: 1.5 lb. (0.68 kg) |
| | • Dimensions (H x Outside dimensions): 9.8 x 1 in. (248 x 24.5 mm) |
| | Operating temperature range: -22° to 158°F (-30° to 70°C) |
| | • Storage temperature: -40° to 185°F (-40° to 85°C) |
| | Maximum power: 20W |
| | Radome: Polycarbonate, UV, white |
| | Material substance compliance: ROHS compliant |
| ANT-4G-PNL-OUT-N | Description - Cisco multiband panel outdoor 4G LTE antenna: |
| | Supports 3G and 4G LTE solutions |
| | Supports bands |
| | Wall mount and mast mount |
| | Indoor and outdoor |
| | Dual type-N socket connector |
| | Electrical specifications: |
| | Frequency Ranges: 698 to 960 MHz and 1710 to 2700 MHz |
| | VSWR: 2.0:1 maximum |
| | • Gain: 5.5 to 10.5 dBi (698 to 960 MHz) and 6.5 to 9.0 dBi (1710 to 2700 MHz) |
| | 3-dB beam width (vertical plane): 55 to 70 degrees = 698 to 960 MHz, 53 to 98 degrees = 1710 to 2200 MHz, 60 to 70 degrees = 2200 to 2500 MHz, and 55 to 70 degrees = 2500 to 2700 MHz |
| | 3-dB beam width (horizontal plane): 55 to 70 degrees = 698 to 960 MHz and 50 to 90 degrees = 1710 to 2200 MHz |
| | • F/B ratio: > 15 dB, typical 20 dB = 698 to 960 MHz, and > 17 dB, typical 23 dB = 1700 to 2700 MHz |
| | • Isolation: > 30 dB |
| | Polarization: Slant +/- 45 degrees |
| | Nominal impedance: 50 ohms |
| | Radiation pattern: directional |
| | Mechanical specifications: |
| | Mount style: wall or mast mount |
| | Environment: Outdoor |
| | Connector: Dual type N female (direct connect or dual 12 in (30 cm)) |
| | Antenna length (height): 11.6" (2.95 cm) |
| | Temperature Range (Operating): -22 to 158-degrees F (-30 to 70-degrees C) |
| | Storage temperature: -40 to +85° C |
| | Wind rating: 160 Km/H |
| | • IP rating: IP 54 |
| | Radome: Polycarbonate, UV resistant, white |
| | Material substance compliance: ROHS compliant |
| ANT-4G-DP-IN-TNC | Description - Cisco indoor swivel-mount dipole antenna: |
| | Low-profile blade style sheath |
| | Applicable for both 3G and 4G solutions |
| | Domestic LTE 700 and global LTE 2600 bands |
| | Domestic cellular and global GSM |
| | Conformance to RoHS |
| | Complete cellular and 3G and 4G data communications in a single antenna |
| | Electrical specifications: |
| | Operating frequency ranges: 698 to 806 MHz, 824 to 894 MHz, 880 to 960 MHz, 1710 to 1880 MHz, 1850 to 1990 MHz, 1920 to 2170MHz, 2100 to 2500 MHz and 2500 to 2690 MHz |
| | Peak gain: 0.5 dBi (698 to 960 MHz) and 2.2 dBi (1710 to 2700 MHz) |
| | Average efficiency: 55% (698 to 960 MHz) 73% (1710 to 2700 MHz) |
| | Maximum input power: 3 watts |
| | Voltage standing wave ratio (VSWR): < 2.5:1 |
| | Characteristic impedance: 50 ohms |
| | Polarization: linear |

| Item | Specification |
|------------------------------|--|
| Mechanical specifications: | |
| | Type: dipole |
| | Antenna dimensions (L x W x D): 229 mm x 30.5 mm x 15 mm |
| | Mount style: direct mount |
| | Environment: indoor |
| | RF Connector: TNC (m) |
| | Antenna weight: 49 g |
| | • Temperature rating: -31 to 158 degrees F (-35 to +70 degrees C) |
| | • Gain: 2.5 dBi |
| | Maximum power: 3W |
| | Connector: SMA with TNC male adapters, and SMA for GPS |
| | • VSWR: < 2.5:1 |
| | Nominal impedance: 50 ohms |
| | Polarization: linear vertical |
| | Mechanical specifications: |
| | Radome material: white, black, red, or blue ABS, UL-94 V0 |
| | Cable: 4 ft. RG174 VW-1 compliant |
| | Height and base diameter: 90 mm and 137 mm |
| | • Temperature rating: -40° to 185°F (-40° to 85°C) |
| | Mounting: 5/8 inch lug with serrated face nut (5/8 inch diameter hole through mounting surface) |
| | Can be used with the following cable extensions: 4G-CAB-ULL-20 and 4G-CAB-ULL-50 |
| 4G-ANTM-OM-CM | Description: |
| | Multiband indoor omnidirectional antenna |
| | Ceiling mount |
| | Electrical Specifications: |
| | Frequency range: 698 to 960 MHz, 1575 MHz, and 1710 to 2690 MHz |
| | • Gain: 1 and 1.5 decibels relative to isotropic (dBi) (700 to 960 MHz), 1.7 and 3.2 dBi (1700 to 2200 |
| | MHz), 3 and 4 dBi (2500 to 2700 MHz) |
| | Maximum power: 50W |
| | Connector: TNC male |
| | • VSWR: 2.0:1 and 3.01:1 or less for GPS |
| | Nominal impedance: 50 ohms |
| | Polarization: linear vertical |
| | Mechanical specifications: |
| | Radome material: white ABS |
| | • Dimensions (outside dimensions x height): 5.64 in. x 2.0 in. (143.3 X 50.8 mm) |
| | • Weight: 6.0 oz. (170.1 g |
| | • Temperature rating: -40° to 185°F (-40° to 85°C) |
| | Can be used with the following cable extensions: 3G-CAB-ULL-20 and 3G-CAB-ULL-50 |
| Antenna extension 4G-AE015-R | Description: |
| | Single-unit antenna extension base (15 ft [457.2 cm]) |
| | Electrical specifications: |
| | Frequency range: 6 GHz |
| | Attenuation: less than 3 dB at or below 2.5 GHz |
| | Base connector: TNC socket |
| | Pigtail connector: TNC plug |
| | Mechanical specifications: |
| | Base material: Cisco gray UL94 V0 PC/ABS plastic |
| | • Dimensions: 2.8 x 2.4 x 1.8 in. (7.1 x 6.1 x 4.6 cm) |
| | • Weight: 6 oz. (0.17 kg) |
| | Cable: 15 ft. (457.2 cm) non-plenum rated Pro-Flex Plus 195 |

| Item | Specification |
|------------------------------|---|
| Antenna extension 4G-AE010-R | Description: |
| | Single-unit antenna extension base (10 ft [304.8 cm], one cable included) |
| | Electrical specifications: |
| | Frequency range: 6 GHz |
| | Attenuation: less than 3 dB at or below 2.5 GHz |
| | Base connector: TNC socket |
| | Pigtail connector: TNC plug |
| | Mechanical specifications: |
| | Base material: UL 94 V0PC and ABS plastic |
| | • Dimensions: 2.8 x 2.4 x 1.8 in. (7.1 x 6.1 x 4.6 cm) |
| | • Weight: 6 oz. (0.17 kg) |
| | Cable: 10 ft. (304.8 cm) nonplenum-rated Pro-Flex Plus 195 |
| 4G-ANTM-OM-CM | Description: |
| 4G-ANTIVI-CIVI-CIVI | Multiband indoor omnidirectional antenna |
| | |
| | Ceiling mount Floating Specifications |
| | Electrical Specifications: |
| | • Frequency range: 698 to 960 MHz, 1575 MHz, and 1710 to 2690 MHz |
| | Gain: 1 and 1.5 decibels relative to isotropic (dBi) (700 to 960 MHz), 1.7 and 3.2 dBi (1700 to 2200 MHz), 3 and 4 dBi (2500 to 2700 MHz) |
| | Maximum power: 50W |
| | Connector: TNC male |
| | VSWR: 2.0:1 and 3.01:1 or less for GPS |
| | Nominal impedance: 50 ohms |
| | Polarization: linear vertical |
| | Mechanical specifications: |
| | Radome material: white ABS |
| | Dimensions (outside dimensions x height): 5.64 in. x 2.0 in. (143.3 X 50.8 mm) |
| | |
| | • Weight: 6.0 oz. (170.1 g |
| | Temperature rating: -40° to 185°F (-40° to 85°C) Can be used with the following cable outcomings: 2C CAB LILL 20 and 2C CAB LILL 50. |
| | Can be used with the following cable extensions: 3G-CAB-ULL-20 and 3G-CAB-ULL-50 |
| AIR-ANT2547V-N | Description: Cisco Aironet Dual-Band Omnidirectional Antenna |
| | Antenna type: Omnidirectional colinear array |
| | Operating frequency range: 2400–2483 MHz; 5150-5875 MHz |
| | 2:1 VSWR bandwidth: 2400-2483 MHz; 5150-5875 MHz |
| | Nominal input impedance: 50 Ohms |
| | Gain (2400-2483 MHz): 4-dBi |
| | Gain (5250-5875 MHz): 7-dBi |
| | Polarization: Linear |
| | E-plane 3-dB beamwidth: 30° for 2.4-GHz; 14° for 5-GHz H-plane 3-dB bandwidth: Omnidirectional |
| | Length: 11.1 in. (28.2 cm) |
| | Diameter: 1.25 in. (3.17 cm) |
| | Weight: 6.0 oz. (170.0 g) |
| | Connector type: N-Male |
| | Operating temperature: -40° to 185°F (-40° to 85°C) |
| | Water/Foreign Body Ingress: IP66, IP67 |
| | Wind rating: 100 mph (161 kph) operational 165 mph (265 kph) survival |
| AIR-ANT2547V-N-HZ | Description: Cisco Aironet Dual-Band Omnidirectional Antenna |
| AIR-ANT5135 | Description: Cisco Aironet 3.5-dBi Articulated Dipole Antenna |
| | Antenna type: Dipole |
| | Operating frequency range: 5150 - 5850 MHz |
| | 2:1 VSWR bandwidth: 5150 - 5850 MHz |
| | Nominal input impedance: 50 Ohms |
| | Gain 3.5 dBi |
| | Polarization: Linear, vertical |
| | |

| Item | Specification |
|------------------|---|
| | H-plane 3-dB bandwidth: Omnidirectional Length: 5.3 in. (13.4 cm) Radome length: 3.4 in. (8.6 cm) Width: 0.62 in. (1.5 cm) Connector type: RP-TNC plug Environment: Indoor, office Operating temperature: -22°F - 158°F (-30°C - 70°C) |
| AIR-ANT2524DB-R | Description: Cisco Aironet Dual-band Dipole Antenna Antenna type: Dual-band dipole Operating frequency range: 2400 to 2500 MHz; 5150 to 5850 MHz VSWR: Less than 2:1 Nominal input impedance: 50 Ohms Peak Gain @ 2.4. GHz: 2 dBi Peak Gain @ 5 GHz: 4 dBi Elevation plane 3dB beamwidth @2.4 GHz: 63 degrees Elevation plane 3dB beamwidth @ 5 GHz: 39 degrees Connector type: RP-TNC plug Length: 6.63 in. (168.5 mm) Width: 0.83 in (21 mm) Weight: 1.3 oz Operating temperature: 20°C to 60°C (-4° to 140°F) Environment: Indoor, office |
| GPS-ACT-ANTM-SMA | Description: Cisco 4G Indoor/Outdoor Active GPS Antenna Maximum input power: 1 W Connector: SMA male VSWR: 2:1 or less Characteristic impedance: 50 Ohm Antenna base and radome color: Black Antenna dimensions: 1.7 (L) x 1.4 (W) x 0.55 (H) in. (44 x 36 x 14mm) Operating temperature: -40° to 185°F (-40° to 85°C) Operating frequency ranges: 1574.42-1576.42 MHz Polarization: RHCP Maximum peak gain (at Boresight): 4 dBic Shocks: 50G Drop test: 10x3 axis/1 meter drop 6 axis Cable Length: 17 ft (5.18 meters) Mount Bracket: Metal Anchor: 1 inch. The anchor drill size is 3/16. Screws: 3 stainless-steel screws that are self-drilling pan head #2 Phillips. |

^{* -}N antenna works with -N cables and -N lighting arrestor

Ordering Information

For Cisco 829 Industrial Integrated Services Routers ordering information, visit the <u>Cisco Ordering home</u> page. See Tables 7 and 8.

 Table 7.
 Ordering Information

| Product | Description | |
|--|---|--|
| Cisco IR829GW 4G LTE Integrated Services Routers | | |
| IR829GW-LTE-GA-EK9 IR829GW-LTE-GA-ZK9 IR829GW-LTE-GA-CK9 | Compact Cisco IR829 Ruggedized Secure Multi-Mode 4G LTE M2M ISR with Qualcomm MDM9215 for Europe, Australia, Malaysia and Singapore;, LTE 800/900/1800/2100/2600 MHz, 850/900/1900/2100 MHz UMTS/HSPA+ bands and Dual WiFi Radio with ETSI compliance | |
| IR829GW-LTE-GA-SK9 | | |

| Product | Description | |
|------------------------------|---|--|
| IR829GW-LTE-NA-AK9 | Compact Cisco IR829 Ruggedized Secure Multi-Mode 4G LTE M2M ISR with Qualcomm MDM9615 for North America; LTE 700 MHz (band 17), 1900 MHz (band 2 PCS), or 1700/2100 MHz (band 4 AWS) networks; backward-compatible with UMTS and HSPA+: 850 MHz (band 5), 900 MHz (band 8), 1900 MHz (band 2 PCS), and 1700/2100 MHz (band 4 AWS) and Dual WiFi Radio with FCC compliance | |
| IR829GW-LTE-VZ-AK9 | Compact Cisco IR829 Ruggedized Secure Multi-Mode 4G LTE M2M ISR with Qualcomm MDM9615 for Verizon in North America; LTE 700 MHz (band 13), 1700/2100 MHz (band 4 AWS), or 1900 MHz (band 25 extended PCS) networks; backward-compatible with EVDO Rev A/CDMA 1x BC0, BC1, BC10.and Dual WiFi Radio with FCC compliance | |
| IR800-IL-POE | IEEE 802.3at compatible POE module for the IR829 | |
| IR829-DINRAIL | DIN rail kit for the IR829 | |
| IR829-IP54-KIT | IP54 kit for the IR829 (available in Q4 CY16) | |
| IR829-PWR125W-AC | AC to DC power adapter for the IR829 in lab environment. Meets ITE standards and operating temperature range of -20C to 60C but not suited for industrial environment. | |
| IR829-DC-PWRCORD | DC Power Cord for IR829 | |
| IOS Software and Licenses in | ncluded by default | |
| SL-IR800-IPB-K9 | Cisco 800 Series IP Base License | |
| SL-IR800-DATA-K9 | Cisco 800 Series Data License | |
| SL-IR800-SEC-K9 | Cisco 800 Series Security License | |
| SL-IR800-SNPE-K9 | Cisco 800 Series No Payload Encryption License | |
| FW-MC7304-LTE-AU | Cisco Australia MC7304 modem image switching provisioning firmware | |
| FW-MC7304-LTE-GB | Cisco Global MC7304 modem image switching provisioning firmware | |
| FW-MC7354-LTE-AT | Cisco ATT MC7354 modem image switching provisioning firmware | |
| FW-MC7354-LTE-CA | Cisco Canada MC7354 modem image switching provisioning firmware | |
| FW-MC7350-LTE-VZ | Cisco Verizon MC7350 modem image switching provisioning firmware | |

 Table 8.
 Antenna Ordering Information

Note: None of the antennas are included by default along with the IR829.

| Description | Part Number |
|--|---|
| Transportation omnidirectional 5-element antenna for 2G, 3G, 4G cellular, GPS, and dual-band WiFi 2.4 GHz and 5GHz | ANT-5-4G2WL2G1-O ANT-5-4G2WL2G1-O= (Spare) |
| Cisco transportation omnidirectional 3-element antenna for 2G, 3G, 4G cellular and GPS | ANT-3-4G2G1-O ANT-3-4G2G1-O= (Spare) |
| Cisco transportation omnidirectional 2-element antenna dual-band WiFi 2.4 GHz and 5GHz | ANT-2-WLAN-D-O ANT-2-WLAN-D-O= (Spare) |
| Multi-Band Omnidirectional Antenna-Ceiling Mount | 4G-ANTM-OM-CM 4G-ANTM-OM-CM= (Spare) |
| Multiband Omni-Directional Stick Outdoor 4G Antenna | ANT-4G-OMNI-OUT-N ANT-4G-OMNI-OUT-N= (Spare) |
| Multiband Panel Outdoor 4G Antenna | ANT-4G-PNL-OUT-N ANT-4G-PNL-OUT-N= (Spare) |
| Indoor swivel-mount dipole antenna | ANT-4G-DP-IN-TNC ANT-4G-DP-IN-TNC= (Spare) |
| Standalone active SMA GPS antenna with 17-ft (5 m)extender | GPS-ACT-ANTM-SMA GPS-ACT-ANTM-SMA= (Spare) |
| Single Unit Antenna Extension Base (10-ft, one cable) | 4G-AE010-R 4G-AE010-R= (Spare) |
| Single Unit Antenna Extension Base (15-ft cable) | 4G-AE015-R 4G-AE015-R= (Spare) |

| Description | Part Number |
|---|---|
| 50-ft (15m) Ultra Low Loss LMR 400 Cable with TNC Connector | 4G-CAB-ULL-50 4G-CAB-ULL-50= (Spare) |
| 20-ft (6m) Ultra Low Loss LMR 400 Cable with TNC Connector | 4G-CAB-ULL-20 4G-CAB-ULL-20= (Spare) |
| 50-ft (15 m) Ultra Low Loss LMR 400 Cable TNC-N Connector | CAB-L400-50-TNC-N CAB-L400-50-TNC-N= (Spare) |
| 20-ft (6 m) Ultra Low Loss LMR 400 Cable with TNC-N Connector | CAB-L400-20-TNC-N CAB-L400-20-TNC-N= (Spare) |
| 20-ft (6m) Ultra Low Loss LMR 400 Cable with N Connectors | CAB-L400-20-N-N CAB-L400-20-N-N= (Spare) |
| Lightning Arrestor Kit: female to female | CGR-LA-NF-NF CGR-LA-NF-NF= (Spare) |
| Lightning Arrestor Kit: male to female | CGR-LA-NM-NF CGR-LA-NM-NF= (Spare) |

^{*-}N antenna works with -N cables and -N lighting arrestor

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For More Information

For more information about Cisco 829 Industrial Integrated Services Routers, visit http://www.cisco.com/go/ir829 or contact your local Cisco account representative.

For more information about Cisco IOx, visit http://www.cisco.com/go/iox or contact your local Cisco account representative.

Cisco and Partner Services for the Cisco ONE Enterprise Networks Architecture

Enable the Cisco ONE[™] Enterprise Networks Architecture and the business solutions that run on it with intelligent, personalized services from Cisco and our partners. Backed by deep networking expertise and a broad ecosystem of partners, these services can help you plan, build, and run a network that enables you to expand geographically, embrace new business models, and promote business innovation. Whether you are looking to transition to a Cisco ONE Enterprise Networks Architecture, solve specific business problems, or improve operational efficiency, we have a service that can help you get the most from your IT environment. For more information, please visit http://www.cisco.com/go/services.

Warranty Coverage and Technical Service Options

The Cisco 829 Industrial Integrated Services Routers come with the Cisco 5-year limited hardware warranty. Adding a contract for a technical service offering such as Cisco SMARTnet[™] Service provides benefits not available with the warranty, including access to OS updates, Cisco.com online resources, and Cisco Technical Assistance Center (TAC) support services. Table 8 shows the available technical services.

For information about Cisco warranties, visit http://www.cisco.com/go/warranty.

For information about Cisco Technical Services, visit http://www.cisco.com/go/ts.

Table 9. Cisco Technical Services for the Cisco 829 Industrial Integrated Services Routers

Technical Services

Cisco SMARTnet Service

- Global access to the Cisco TAC 24 hours a day
- Unrestricted access to the extensive Cisco.com resources, communities, and tools
- Next-business-day, 8 x 5 x 4, 24 x 7 x 4, and 24 x 7 x 2 advance hardware replacement¹ and onsite parts replacement and installation available
- Ongoing operating system software updates within the licensed feature set²
- Proactive diagnostics and real-time alerts on Smart Call Home-enabled devices

Cisco Smart Foundation Service

- Next-business-day advance hardware replacement as available
- · Business-hours access to small and medium-sized business (SMB) Cisco TAC (access levels vary by region)
- · Access to Cisco.com SMB knowledge base
- Online technical resources through Smart Foundation Portal
- OS software bug fixes and patches



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Advance hardware replacement is available in various service-level combinations. For example, 8 x 5 x next business day (NBD) indicates that shipment will be initiated during the standard 8-hour business day, 5 days a week (the generally accepted business days in the relevant region), with NBD delivery. Where NBD is not available, same-day shipment is provided. Restrictions apply; review the appropriate service descriptions for details.

² Cisco OS updates include maintenance releases, minor updates, and major updates within the licensed feature set.